

# Quality Management In Health Care Principles And Methods

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## BOOK DETAILS

- Author : Donald Lighter
- Pages : 589 Pages
- Publisher : Jones & Bartlett Learning
- Language : English
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## **BOOK SYNOPSIS**

Now in its second edition, *Quality Management in Health Care: Principles and Methods* addresses the mounting pressure on the health care industry to control costs while providing the highest quality care and services. In doing so, it provides students with a solid foundation in the implementation of quality improvement activities and the tools necessary to evaluate and improve their efforts toward quality of care. With an emphasis on general theory and practical applications, the text delineates the techniques that form the basis of quality management in medicine, such as group processes, process orientation, statistical process control, and statistical techniques. A clear and concise writing style and effective use of examples, illustrations, and case studies elucidate the complex topics presented in the text.

### **QUALITY MANAGEMENT IN HEALTH CARE PRINCIPLES AND METHODS -**

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